

Tuition.

A discounted lesson rate is offered to students enrolled in monthly lessons, but these lessons are forfeited if not attended. Makeups are not offered (except in the limited circumstances detailed below).

No Refunds.

No refunds will be offered for missed lessons or unused tuition.

Charge Date.

Tuition is billable 7 days before the start of the month, and billed automatically on the first day. Please give 7 days notice if you'd like to unenroll, as tuition cannot be refunded.

Makeup Lessons.

In some cases, lessons can be rescheduled in advance by the student using a link provided in the lesson reminder email; however, this is not guaranteed. Any lessons not attended will be forfeited. The only exception is if the teacher must cancel, the student is entitled to a makeup or a returned credit, with exceptions. (See "sick day", below).

Holidays, Extra Days, and Sick Days.

Each month has four lesson days; so in the event of an "extra" day (such as five Saturdays), one will be designated as a vacation day. Reasonable attempts will be made to avoid lessons falling on holidays.

The teacher also reserves two days of each calendar day per year to take sick or personal leave. This may also be used in the event of extreme weather. No makeup will be offered for these.

Tuition Increase.

Tuition may increase a small amount each year, no more than 5%.

Children Under 18.

The safety of your child is important to us. In order to establish a safe and comfortable learning environment, please accompany your child during the lesson.

Information Privacy Policy.

Student information is confidential and will not be shared with any third party. Photos, videos and other recordings may be shared online and on social media if there is no identifying student information. Otherwise, they may only be shared with verbal or written permission from the student.

Prorate

Upon enrollment you will be responsible for first month tuition + any prorate for the current month based on how many lessons remaining. EG if one lesson in the first month, 1.25x monthly tuition.